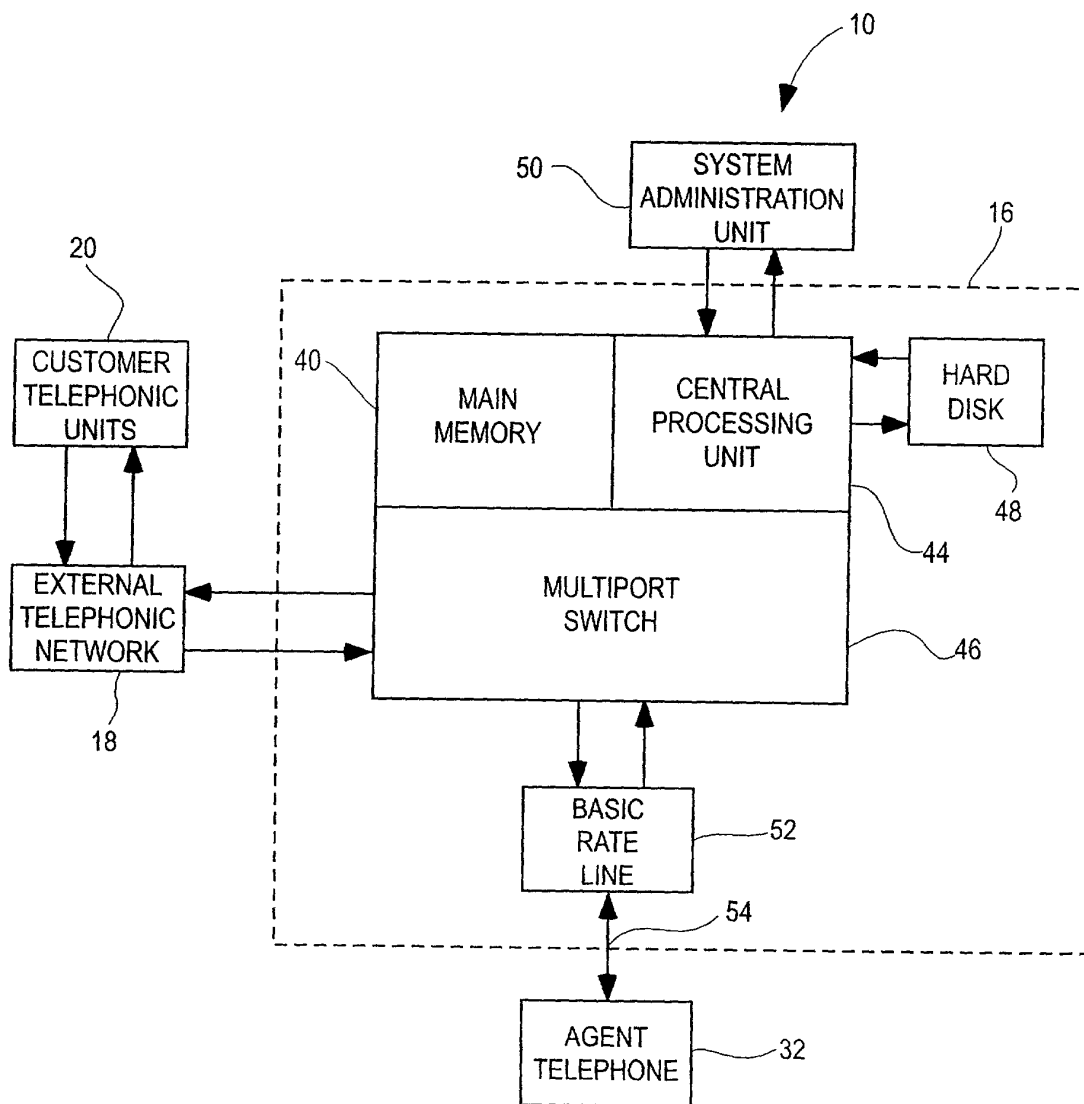


FIG. 1



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**FIG. 2**

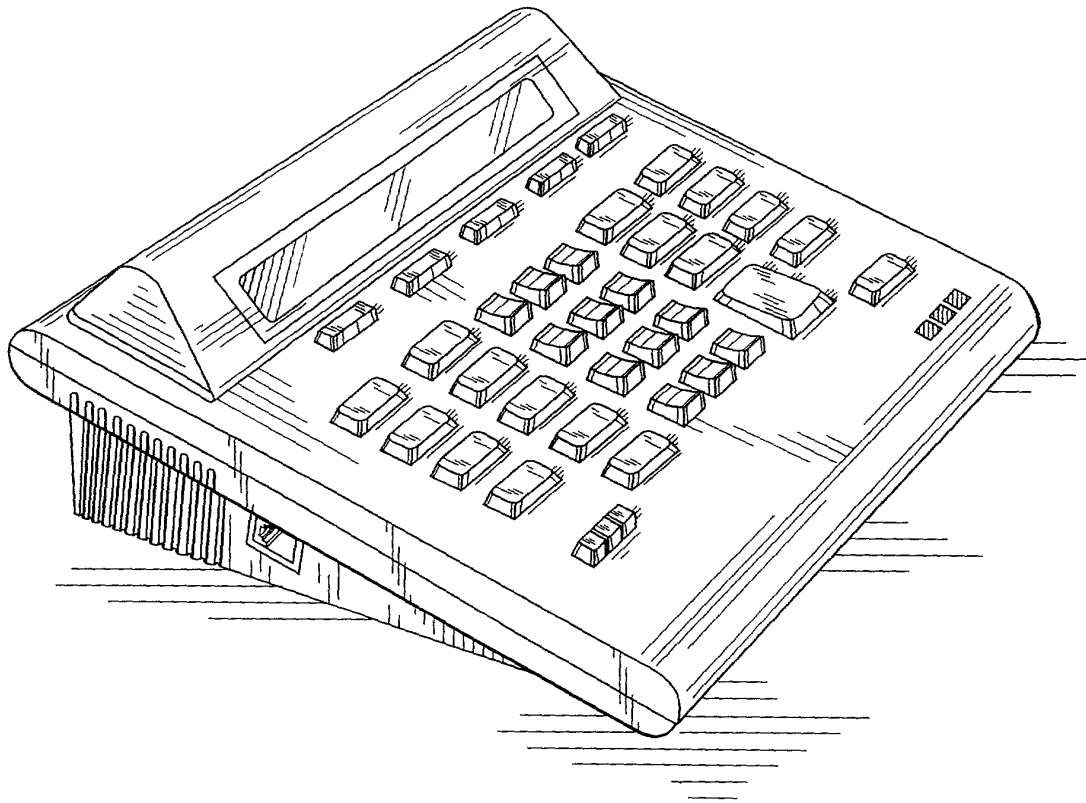
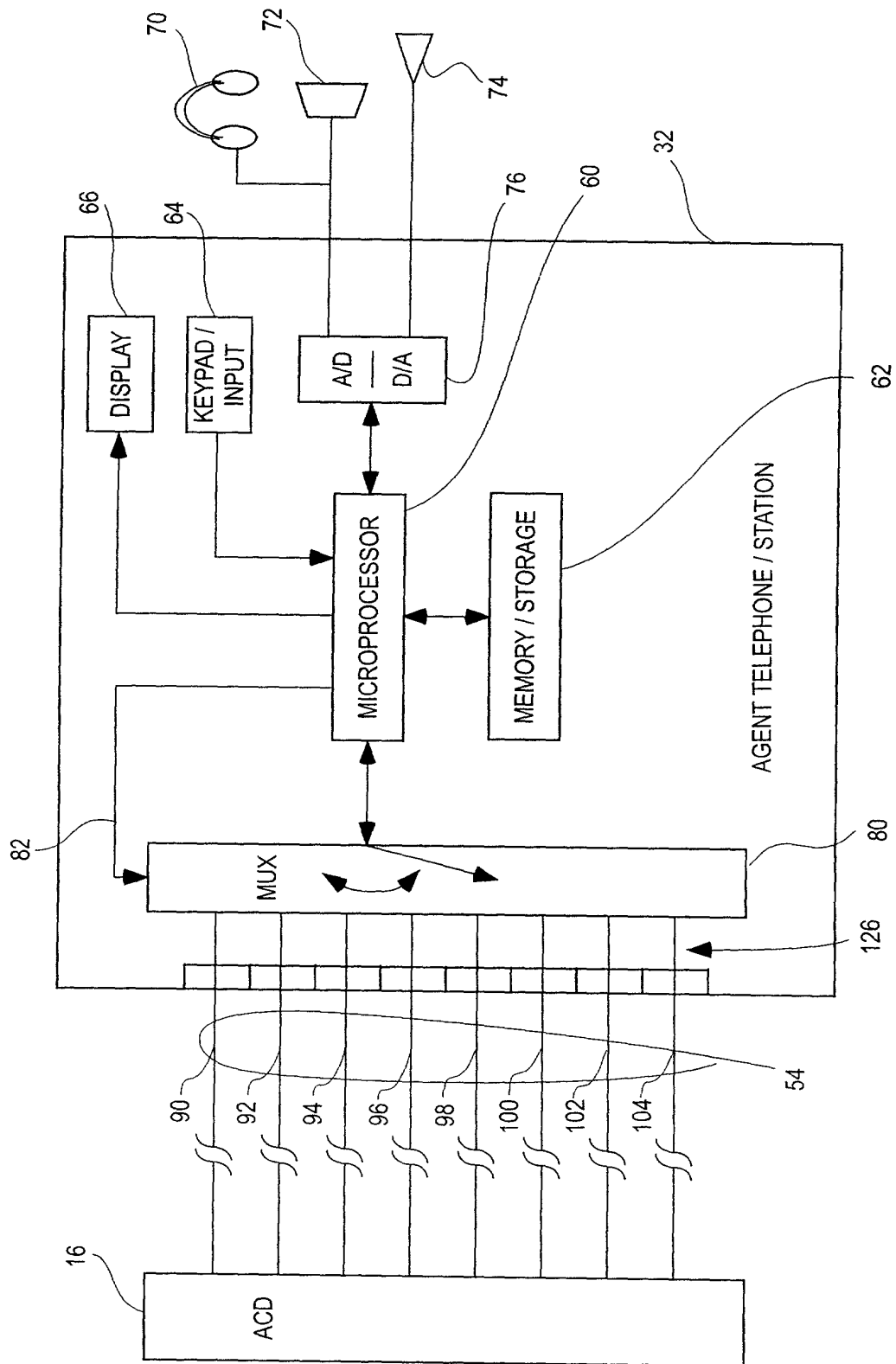


FIG. 3



**FIG. 4**

The diagram illustrates a central communication hub (16) connected to various external networks and internal components. The hub (16) includes an ACD (Automatic Call Distribution) section and a BRI (Basic Rate Interface) section (52). It is bidirectionally connected to a PSTN (Public Switched Telephone Network) (18). The hub connects to several phone networks: Ethernet Phone Network (90), H.323, SIP, MGCP, Phone Network (94), VoFR, VoATM Phone Network (96), 2G, 2.5G, 3G Wireless Phone Network (98), PSTN, TDM, POTS Phone Network (98), and BRI Phone Network (100). These connections are managed by a MUX (Multiplexer) (80) which interfaces with a series of ports (110, 112, 114, 116, 118, 120, 122, 124). The hub also connects to a PC / COMPUTER (136) via a SOUND CARD (138) and to a PC (140) via a USB (142). A dashed line (140) encloses the PC / COMPUTER, SOUND CARD, PC, and USB components.

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